

NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

Proin gravida nibh vel velit auctor aliquet. Proin gravida nibh vel velit auctor aliquet. Aenean sollicitudin, lorem quis bibendum auctor, nisi elit consequat ipsum, nec sagittis sem nibh id elit. Duis sed odio sit amet nibh ipsum.

Experience

Beverage Server - Jamul Casino/ Location

2019 to present

- As a beverage server, my duties included interacting with patrons and making them feel welcome at Jamul Casino.
- Besides bringing drinks to patrons on the floor, I assisted with preparing drink orders.
- I became an expert in all things cocktail-related and recommended beverages to undecided patrons.
- Establishing a rapport with casino patrons often meant providing information and customer service.
- Picking up and cleaning were also part of my daily duties.

Bartender - JIVE Lounge / Location

2017 to 2019

- Bartending at JIVE Lounge taught me how to provide a fun and memorable experience for our guests.
- My job duties included preparing and serving drinks behind the bar and on the floor.
- Providing outstanding customer service was something I truly enjoyed about the position.
- I also learned how to follow strict guidelines regarding serving alcohol.
- When interacting with patrons, I would often recommend drinks or promote upcoming events. Event attendance went up by 18% on average after our team started bringing up shows and concerts when interacting with patrons.

Project Experience

- November 2022: Delivered engaging and courteous experiences as a hostess at the LA Auto Show.
- Summer 2016: Learned about the hospitality industry during a three-month internship at the Courtyard by Marriott San Diego El Cajon hotel.

Education

L. Robert Payne School of Hospitality & Tourism Management - SDSU

2015 to 2017

- GPA: LIST
- AWARD
- AWARD

DEPARTMENT - Steele Canyon High School

2010 to 2014

- GPA: LIST
- AWARD
- AWARD

Skills

Expertise

- Great customer service and interpersonal skills
- Advanced knowledge of cocktail making
- Clean and safe work habits
- Excellent team player
- Thrives in a busy environment

Licenses & Accreditations

Licenses Licenses & Accreditations

- California alcohol server certification