## **NAME**

TITLE 000-000-0000 / EMAIL / CITY, STATE, ZIP

#### **Profile**

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## **Experience**

#### Cashier- Company / Location

MONTH YEAR - Present

- Job Description: Assisted customers by greeting them upon arrival, meticulously scanning items, expertly executing all monetary transactions, and helping bag items
- Results: Provided stellar customer service while swiftly and flawlessly charging customers and providing the correct change
- Additional Competencies: Great personality with a solid ability to communicate and problem-solve, prompt, and willing to help others
- Other: Organized avenues for improved communication between employees, like chat groups to change shifts or ask for help

## Parking Coordinator - Company / Location

MONTH YEAR - MONTH YEAR

- Job Description: Greeted customers, safely navigated customers to the appropriate parking spots for local events like the fall fair, holiday market, and more, and professionally handled cash transactions.
- Results: Improved customer satisfaction by directing them to open spots and boosted parking lot safety by using traffic cones to block off pedestrian zones.
- Additional Competencies: Comfortable standing and moving for long hours, exceptional communication and analytical skills.
- Other: Promoted to the cashier position after two seasons

## **Project Experience**

- High School Volleyball Team: Member of the volleyball team for all four years of high school, earning various trophies and awards for performance and teamwork
- Volunteer at a Helpline: Experience answering phones and communicating effectively, following scripts, and adhering to protocols

#### Education

## Bachelor's Degree in English - University of Phoenix

2023 - Current

- GPA: 3.8
- AWARD
- AWARD

## Highschool Degree - Cortez High School

May 2009

- GPA: 3.9
- AWARD
- AWARD

## Skills

## **Expertise**

- Strong ability to actively listen
- Reliable and prompt
- Competent in social media marketing
- Friendly
- Highly adaptable

# Licenses & Accreditations

## **Licenses Licenses & Accreditations**

- Microsoft Office Suite and Excel
- Red Cross First Aid Certification