

NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

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Experience

IT Director - Storm

2020 – Current

- Implemented enterprise-wide data hub that expanded marketing endeavors and supported operations over two more continents and seven more states in the USA
- Led company data scientists to build a customized marketing solution, speeding sales funnel conversion rates by 43%
- Effectively managed network, software, and cloud infrastructure
- Oversaw technical development and IT projects to fit with the overall company plans and goals
- Led overhaul of IT infrastructure, cutting data processing time by 43% over two years

IT Management Consultant - HyperFrame Solutions

2017 – 2020

- Revamped network infrastructure, increasing uptime to 99.8% from 92%
- Reduced the number of successful cyber attacks on the company network to zero, from three
- Reduced IT department turnover rate from 28% to 7% by curating a structured onboarding process and continuing education
- Improved customer support satisfaction by 13% and reduced costs by 15% by securing a new IT support vendor
- Reduced supplier costs by nearly \$50k annually by renegotiating supplier contracts

Project Experience

Network Installment

- Designed and Implemented new network infrastructure for faster uptime of a local area network in my hometown
- Designed and developed LAN for HyperFrame Solutions for increased data security and faster communications

Data Hub Re-Development

- Revamped a data hub for increased security and easier access to data for owners, reducing the chance of a data breach by 12% and increasing efficiency by 15%

Education

Graduation: 2020

M.Sc in Management and Systems - London School of Economics

- Relevant Coursework: Telecommunications Management, Database Management, Management Of Information Organizations, Usability Analysis, Information Technology Project Management, Information Systems Management

B.Sc in Information Technology - Washington University of Science and Technology

2012 – 2016

- Relevant Coursework: Foundations of Information and Computer System Security, Information Sciences and Technology Integration and Problem Solving, Networking and Telecommunications, Information

Skills

Expertise

- ERP Systems
- Tableau
- JIRA
- Data management
- Budgeting
- IT Strategy

Licenses & Accreditations

Licenses Licenses & Accreditations

- 2019 Microsoft Certified Solutions Developer: Application Lifecycle Management
- 2018 EMC Cloud Architect (EMCCA)
- 2016 Project Management Professional (PMP)
- 2015 CompTIA Certified Technical Trainer (CTT+)
- 2020 Innovation Management Award — Best Innovation Process
- Board Member for the Association of Information Technology Professionals (AITP)
- Chairperson for Association for Women in Computing (AWC)