

NAME

TITLE
000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

Dedicated and flexible retail worker with over 18 years of experience and a proven track record of exceeding sales quotas and improving processes.

Experience

Manager - T.J. Maxx – Home Décor Department/ Location
2011 to present

- Managing a monthly budget of \$20,000 to maintain inventory for the home décor department.
- Setting sales goals and developing relevant strategies to connect with home décor shoppers.
- Identifying visual merchandising opportunities and managing displays over five aisles.
- Recruiting, training, and managing a team of four employees.
- Ensuring customers have a stellar experience and managing complaints.

Cashier - T.J. Maxx/ Location
2005 to 2011

- Greeted an average of 75 customers daily and represented the T.J. Maxx brand.
- Operated a POS system to process cash and card transactions, returns, layaways, and more.
- Educated customers about the store’s reward program and credit card.
- Answered questions and ensured customers were satisfied with their experience.
- Maintained cleanliness of the checkout area.

Project Experience

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Education

DEPARTMENT - Hampton High School
2004

- GPA: LIST
- AWARD
- AWARD

DEPARTMENT - SCHOOL
May 2009

- GPA: LIST
- AWARD
- AWARD

Skills

Expertise

- Familiarity with retail operations
- Leadership and interpersonal skills
- Knowledge of digital inventory management
- Organization skills
- Problem-solving skills

Licenses & Accreditations

Licenses Licenses & Accreditations

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