

NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

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Experience

Restaurant Cashier - Company / Location

February 2022 – Ongoing

- Greeted customers upon arrival and answered their questions regarding the menu while occasionally providing suggestions if the clients ask for them.
- Memorized the menu and the details of all the offers and discounts options provided by the restaurant
- Balanced the cash register and generated weekly reports for credit and debit sales, and submitted them to the management.
- Issued receipts for purchases and referred complaints to the restaurant's management and customer support department.
- Accurately checked the cash register at the beginning and end of each shift to make sure that both items and funds are accounted for.

Restaurant Server - Company / Location

September 2019 – February 2022

- Established full menu knowledge and build rapport with the restaurant patrons and clients to improve client experience and maintain high order volumes
- Recommended menus and pairing items with desert to provide a unique dining experience to the customers
- Helped kitchen staff by delivering ready meals as soon as they were ready to speed up order delivery time and reduce clutter and idle time in the kitchen.
- Assisted other staff members during rush hours by performing other necessary tasks, such as taking orders, processing payments, and bagging delivery meals.
- Maintained the restaurant clean and sanitized by regularly cleaning tables after checkouts.

Project Experience

- Detailed the customer contact information into a simple database for quick referencing for future orders, facilitating the process and freeing up the hotline for more orders.
- Helped train new servers to quickly pick up the pace and improve work efficiency, increasing sales by 5%

Education

Graduated with a diploma- Stoughton High School

2018

DEPARTMENT - SCHOOL

May 2009

- GPA: LIST
- AWARD
- AWARD

Skills

Expertise

- Building Customer Loyalty
- Cross/Up Selling
- Working under pressure
- Product Knowledge
- Good at Math and payment processing systems

Licenses & Accreditations

Licenses Licenses & Accreditations

- Hubspot certification
- Spanish translation certificate
- Health certificate from the Department of Public Health