

NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

Current Retail Associate with two years of experience in customer service roles. I work efficiently under pressure. Can utilize organizational and problem-solving skills for a server position. Able to drive up sales revenue for loyalty programs and offers.

Experience

Retail Associate - Old Navy / Location

MONTH YEAR - Present

- Assisted customers with retrieving clothing items and guiding them through new collections. Provided recommendations and discussed sale offers as well.
- Rung buyers up and used a POS cashier system and credit card readers. Helped customers with return and exchange purchases successfully.
- Restocked clothing items. Neatly displayed them by folding and steaming them according to shop standards.
- Promoted the Old Navy Rewards Program and gathered over 20 members monthly. Boosted sales revenue by 10% by offering the loyalty program.
- Trained two recruits regarding company policies and job tasks. Received positive feedback from my training.

Cashier - McDonald's/ Location

MONTH YEAR – MONTH YEAR

- Welcomed customers warmly to order and received 95% positive survey feedback after ordering.
- Prepared food according to standard company procedure and recipe plan. Worked in a sanitized work environment.
- Used problem-solving skills to mitigate any customer distress regarding late or wrong orders.
- Received customer orders. Used the McDonald's NP6 cashier system to ring payments up.
- Ensured a restock of all food items for the following shift day. Kept inventory of items and communicated them to the manager.

Project Experience

- Lorem quis bibendum auctor, nisi elit consequat ipsum
- Lorem quis bibendum auctor, nisi elit consequat ipsum
- Lorem quis bibendum auctor, nisi elit consequat ipsum

Education

High School Diploma - Emma Lazarus High School

MONTH YEAR

- GPA: LIST
- AWARD
- AWARD

DEPARTMENT - SCHOOL

May 2009

- GPA: LIST
- AWARD
- AWARD

Skills

Expertise

- Customer Service
- Problem-Solving
- Organization
- Knowledgeable of Cashier System
- Communication

Licenses & Accreditations

Licenses Licenses & Accreditations

- Customer Service Training and Certification from Service Strategies