

# NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

## Profile

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## Experience

### IT Business Analyst - Company / Location

2019 to present

- Partnered with different teams to improve efficiency across multiple business units.
- Created training materials for 100 employees regarding the proper use of feedback channels.
- Developed a tracking chart to help maintain over 2,000 active projects.
- Managed the development of new product offerings for over 1,000 clients.
- Conducted market research on product features and specifications.

### Technical Business Analyst - Company / Location

2018 to 2019

- Spearheaded product design documentation for the company's new user interface.
- Overhauled the company security systems via data backup and recovery.
- Streamlined spreadsheet tools to minimize administrative waste.
- Identified 10 risks associated with complex tax structures during a merger.
- Oversaw tactical investment strategies to help forecast future sales and revenue.

### Project Experience

- **Fraud Detection Project:** reviewed company data to eliminate fraudulent transactions.
- **Price Optimization Project:** conducted research on customer spending habits. This helped determine ideal product pricing.
- **Market Basket Analysis:** used data collection techniques to increase sales projections.

## Education

**Master of Business Administration-** Rochester Institute of Technology

**Bachelor's Degree in Computer Science and Engineering-** Stanford University

## Skills

### Expertise

- Tableau
- SQL Server
- Data integration of business processes
- Business objective reporting
- Data warehousing
- Business management
- Statistical analysis

## Licenses & Accreditations

### Licenses Licenses & Accreditations

- Data Engineering course
- Data Science and AI course
- Executive Leadership Program course