

# NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

## Profile

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## Experience

### Software Developer - Company / Location

MONTH YEAR - Present

- Job Description: Collaborated with other front-end developers on app design and management, marketing, and sales initiatives.
- Outcomes: Created a web app MVP for the platform with over 15,000 members, contributed reusable components to the in-house interface library that saved 100+ hours of development per month, and improved customer conversion rates by 17%
- Additional Competencies: Attended team-building and leadership workshops.
- Others: Worked as a liaison with the marketing department to create and launch better advertisements, boosting revenue by 9%

### Amazon Internship - Company / Location

MONTH YEAR – MONTH YEAR

- Job Description: As a help-desk analyst at Amazon, diagnosing & resolving technical issues.
- Outcomes: Diagnosed 30+ issues each day, resolved 93% of software and hardware issues by phone, contributing to efficiency growth of 21% over six months, and created user accounts for over 50 clients each week.
- Additional Competencies: Created and updated documentation, filed reports as needed, and worked collaboratively with other interns to improve existing methodologies.
- Others: Completed data entry and implemented a new data organization system for the help desk team.

### Project Experience

- Meditation App: Created, launched, and promoted a meditation app for students, garnering over 5,000 monthly users.
- Capstone Thesis: Completed a senior honors thesis on the intersection between front-end development and marketing interests.
- Freelance Software Consulting: Worked as a freelance consultant to help entrepreneurs identify systemic issues in their software.

## Education

### Bachelor of Science in Computer Science - University of Colorado

MONTH YEAR

- GPA: 3.98
- completed a thesis on front-end development as a marketing strategy

### Bachelor of Science in Marketing - University of Colorado

May 2009

- GPA: 3.78

### High School Diploma - Denver High School

May 2009

- GPA: 4.0
- class valedictorian.

## Skills

### Expertise

- Languages: JavaScript, HTML, Bootstrap, jQuery
- Agile & Scrum Methodologies
- Identifying and resolving coding mistakes
- Identifying and resolving operational inefficiencies
- Organization and Leadership

## Licenses & Accreditations

### Licenses Licenses & Accreditations

- Cloud Security Certification
- AWS Certified Developer
- PMI Project Management Certification
- Scrum Master