

# NAME

TITLE  
000-000-0000 / EMAIL / CITY, STATE, ZIP

## Profile

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## Experience

### Quality Engineer - Company / Location

December 2018 – Present

- Adopted Risk Based Testing strategies to minimize project risks and reduce test execution cycle time by at least 15 percent.
- Carried out process time/capability research and mapping to maximize output efficiency while adhering to customer specifications.
- Planned post-launch assessments to be executed after 3 months of production or 25 data points, including post-launch reports and checklists.
- Generated and handed out start-up reports to departments after launching new products, as well as co-operate with GTC teams to create EMO reports.
- Devised production guidelines and ensured up-to-date specifications for formulation in SAP/OPERA.

### Quality Engineer - Company / Location

July 2016 – November 2018

- Collected data and determined KPIs for the company's quality program and submitted weekly status reports.
- Achieved a reduction in the number of product returns by 20 percent and complaints by 60 percent, which saved over \$140 thousand per year.
- Tracked field-level operations and reported on current performance status as well as improvement opportunities using root cause analysis.
- Participated in the development and execution of HAZMAT training, certification, and Emergency Response Team program.
- Collaborated with the Supply Chain team to implement a quality monitoring system for outside suppliers and manufacturers.

### Project Experience

- Developed 40+ operation instructions and 12+ Quality Assurance system procedures.
- Designed and provided initial training programs in quality methodology to 60+ new department members, plus sustainment training to 150+ existing team members.
- Boosted the production speed up to 20 percent by completing extensive Annual Product Reviews for all formulas.

## Education

2016

### Bachelor of Science in Industrial Engineering - Texas State University

- GPA: LIST
- AWARD
- AWARD

### DEPARTMENT - SCHOOL

May 2009

- GPA: LIST
- AWARD
- AWARD

## Skills

### Expertise

- Microsoft Office, CNC, CAD
- Technical writing and document control
- Corrective and preventative actions
- Cost and waste control
- Organizational skills

## Licenses & Accreditations

### Licenses Licenses & Accreditations

- Certified Manager of Quality/Organizational Excellence – ASQ
- Six Sigma Green Belt Certification
- FMEA Certification