

NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

Customer-oriented residential house cleaner with five years of experience. Seeking a position with a private company to relocate to the Puget Sound area.

Experience

House Cleaner - Quick Clean Services / Location

MONTH 2019 - Present

- Provides residential cleaning services to a portfolio of over 25 clients.
- Performs a wide range of cleaning tasks, including dusting, vacuuming, disinfecting, wiping down surfaces, and more.
- Applies company's best practices and uses knowledge of cleaning products and housekeeping techniques to address new cleaning challenges.
- Drives a company vehicle to transport a cleaning team of three employees to and from customers' homes.
- Maintains an average customer satisfaction rating of 97%.

Self-Employed Housekeeper - Company / Location

MONTH YEAR – MONTH YEAR

- Performed weekly cleaning services for 15 clients, including vacuuming, mopping, yard and driveway cleanup, and more.
- Applied active listening strategies to incorporate feedback from customers and consistently meet or exceed their expectations.
- Budgeted and managed an inventory of diverse cleaning products and supplies.
- Used digital marketing strategies like blogging and social media marketing to find new clients.

Project Experience

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Education

High School Diploma - Connections Academy

MONTH YEAR

- GPA: LIST
- AWARD
- AWARD

DEPARTMENT - SCHOOL

MONTH YEAR

- GPA: LIST
- AWARD
- AWARD

Skills

Expertise

- Professional and discreet
- Advanced knowledge of cleaning products and techniques
- Equipment maintenance
- Customer service
- Inventory management

Licenses & Accreditations

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