

NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

A highly-motivated team-oriented sales associate with a proven track record of driving sales and providing outstanding customer service.

Experience

Sales Associate - Costco/ Location

2021 to present

- Greeting customers, processing transactions, and ensuring customer satisfaction.
- Educating customers about Costco membership options and selling an average of three new memberships a day.
- Stocking shelves across the store to maintain the visual appeal and helping install temporary merchandise displays.
- Answering questions and using knowledge of the store to help customers find the right products.
- Training new sales associates to operate cash registers and stock shelves.

Cashier - Famous Footwear / Location

2018 to 2021

- Developed strong product knowledge to recommend items and inform customers about deals.
- Processed an average of 28 transactions a day and maintained a customer satisfaction score of 98%.
- Issued refunds for returned items and gathered feedback from customers.
- Offered information about the store's loyalty program and helped at least two customers a day sign up.
- Navigated the store's digital inventory management platform to inform customers about product availability.

Project Experience

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Education

Nevada State High School - SCHOOL

2018 to 2022

- GPA: 3.8
- Member of the student government

DEPARTMENT - SCHOOL

May 2009

- GPA: LIST
- AWARD
- AWARD

Skills

Expertise

- Strong math skills
- Communication and customer service
- Visual merchandising skills
- Problem-solving skills
- Dependable and flexible team-player

Licenses & Accreditations

Licenses Licenses & Accreditations

- Customer Service Certification from Service Strategies (2021)