

NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

Vigilant and experienced security guard with over a decade in security services. Pleased to offer a cautionary presence while compassionately interacting with customers, visitors, and employees. Quick thinking, knowledge of security systems, and bilingual abilities ensure the safety and security of people and property at your store.

Experience

Security Guard - Company / Location

MONTH YEAR - Present

- Patrolled entire premises on foot throughout the shift, reducing cases of weekly theft by 19-42%.
- Conducted routine checks of security equipment and systems, troubleshooting and completing maintenance whenever technical issues arose.
- Trained four security guards and held weekly briefings to discuss potential security issues.
- Directed over 200 customers, employees, and visitors to locations within the premises while on shift, escorting elderly patrons when needed.
- Wrote daily shift reports.

Security Guard - Company / Location

MONTH YEAR – MONTH YEAR

- Patrolled the store, acknowledged customers, and reviewed CCTV footage of a 1000-square-foot building to deter shoplifters and enforce federal, state, and store safety guidelines.
- Identified and responded to suspicious activities within 30 seconds, decreasing shoplifting by 45%.
- Reported alarms, incidents, and crimes to three other mall security guards and the city police department.
- Decluttered back alley and fire escape, reducing accidents.
- Assisted customers in finding products within the store when there was no other assistance.

Project Experience

- Established new security patrol patterns to prevent someone from stealing merchandise.
- Worked with security guards at other local stores to establish similar protocols to prevent theft within the area.
- Led an initiative to replace old security cameras at the store and install modern devices in high-traffic areas.

Education

High School Diploma - Quaker Valley High School

MONTH YEAR

- GPA: LIST
- AWARD
- AWARD

DEPARTMENT - SCHOOL

MONTH YEAR

- GPA: LIST
- AWARD
- AWARD

Skills

Expertise

- Bilingual
- Critical thinking
- Adaptability
- Conflict resolution
- Legal knowledge

Licenses & Accreditations

Licenses & Accreditations

- Security Guard Licence
- Certified Information Systems Security Professional
- Physical Security Professional Certification
- International Foundation for Protection Officers Certification