

NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

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Experience

United Senior Flight Attendant - Company / Location

May 2020 to present

- Managed international and domestic flights with an average of 100 hours of flight time every month
- Led safety briefings for hundreds of passengers and provided flight updates and information via the PA system
- Trained and managed dozens of flight attendants for United, all of whom became successful and reliable employees
- Inspected all emergency equipment before takeoff, catching 100% of equipment malfunctions with no in-air problems
- Sold premium memberships and flight packages to passengers both in the airport and in the air

Southwest Flight Attendant Company / Location

September 2015 to May 2020

- Efficiently stowed luggage for passengers, promptly served beverages and snacks, and kept passengers comfortable on long flights.
- Thoroughly answered passenger questions and maintained a calm and quiet atmosphere on every flight
- Worked alongside excellent flight attendants to monitor all passengers' comfort and safety in every section of the plane
- Regularly assessed the safety in-flight manual to keep it up-to-date and legible for all passengers.
- Increased in-flight revenue by upselling beverages and meals to passengers

Project Experience

- Designed a more efficient luggage storage method to increase the number of carry-ons permitted on the plane
- Began a new United training program to keep senior flight attendants informed on the newest industry news and safety recommendations
- Led a successful social media campaign to encourage people to apply for United flight attendant positions that needed to be filled

Education

Bachelor of Science - Boston College

MONTH YEAR

- GPA: LIST
- AWARD
- AWARD

High School Diploma - Arlington High School

May 2009

- GPA: LIST
- AWARD
- AWARD

Skills

Expertise

- Bilingual (Spanish)
- Strong Leadership
- Aircraft safety knowledge
- Excellent communication
- Assertive but kind

Licenses & Accreditations

Licenses Licenses & Accreditations

- CPR and First Aid Certified by the American Red Cross
- Certificate of Demonstrated Proficiency from the FAA
- Class 1 Medical License from the FAA