

NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

Experienced housekeeper in charge of a team of twelve employees. Looking for a position where I can leverage my knowledge of sustainable and effective cleaning practices in the luxury hospitality industry.

Experience

Housekeeping Manager - Radisson Hotel Madison / Location

MONTH YEAR - Present

- Oversees a team of twelve housekeepers, including assigning cleaning tasks and performing quality checks for the 153 rooms of the hotel.
- Researches and identifies the best eco-friendly products to support the hotel's sustainability goals and improve air quality.
- Orders cleaning supplies, toiletries, and other items as needed.
- Incorporates feedback from guests and hotel management to continuously improve workflows and best cleaning practices.
- Hires and trains new housekeepers to meet the health and cleanliness standards of the hotel.

Housekeeper - Carnival Cruises / Location

MONTH YEAR – MONTH YEAR

- Applied best cleaning practices and followed instructions to provide a positive and discreet experience to guests on the Carnival Horizon and Carnival Vista ships.
- Disinfected over 500 square feet of flooring, tables, and countertops in public areas.
- Performed daily linen changes in over 50 guest rooms and checked blankets and bed pads for cleanliness.
- Restocked toiletry items and disinfected toilets and showers in over 50 guest bathrooms per shift.

Project Experience

- Developed new cleaning and disinfecting practices for the Radisson Hotel Madison before reopening following COVID-19 (2020 and 2021).
- Took part in selecting a digital training platform for new hires at the Radisson Hotel Madison (2019).

Education

DEPARTMENT - SCHOOL

MONTH YEAR

- GPA: LIST
- AWARD
- AWARD

DEPARTMENT - SCHOOL

MONTH YEAR

- GPA: LIST
- AWARD
- AWARD

Skills

Expertise

- Strong interpersonal skills
- Effective time management
- Developing and following cleaning standards
- Eco-friendly cleaning

Licenses & Accreditations

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- Green Cleaning Certification from the International Janitorial Cleaning Services Association (2022)
- Attended the Sustainable Cleaning Products Summit (2021)
- People Manager Qualification from the Society for Human Resource Management (2017)