

# NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

## Profile

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## Experience

### Operations Manager- Petco / Location

2015 to 2021

- Oversaw receiving and inspection of goods daily
- Applied inventory management strategies to meet company-wide goals
- Developed best practices for workplace safety and proper inventory storage
- Continuously improved warehouse design as the product selection grew
- Oversaw hiring objectives and updated onboarding programs

### Junior Operations Manage - TP Food Processing / Location

2010 to 2015

- Planned outgoing logistics to retail locations
- Performed quality control checks
- Acquired new machinery and trained employees
- Reported to upper management
- Motivated and engaged staff

### Project Experience

- Developed a new order fulfillment process to keep up with the 45% increase in online orders Petco experienced during COVID-19. As a result, 67% fewer orders experienced delays.
- Managed the launch of a new product line at Petco in 2019, from sourcing to pricing and distribution in retail stores. This product line reached \$1 million in revenues within two years.
- Oversaw the opening of a new warehouse location at TP Food Processing in 2012. This new location increased the company's production capacity by 22%.
- Overhauled TP Food Processing packaging center's best practices for safety. Work-related accidents went down by 31%.

## Education

### MBA - University of Chicago (Booth)

2009 to 2013

- GPA: LIST
- AWARD
- AWARD

### DEPARTMENT - SCHOOL

May 2009

- GPA: LIST
- AWARD
- AWARD

## Skills

### Expertise

- Leadership
- Attention to detail
- Multitasker
- Outstanding communication skills

## Licenses & Accreditations

### Licenses Licenses & Accreditations

- OSHA Safety Certificate
- Certified Security Supervision & Management
- Certified Logistics Associate
- Forklift Safety and Inspector
- Certified Manager of Quality