

NAME

TITLE
000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

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Experience

Senior Scrum Master - Google/ Location

2016 to Present

- Oversaw three consecutive release cycles of Cloud-based Google products, decreasing bugs by 40% and unusable content by 25% to create a lighter, more effective app. Each cycle was submitted with 100% functionality less than six months from the other
- Worked with Google's senior engineering team and executives to implement product improvements on existing apps, resulting in an increased conversion rate by 10 basis points
- Led a team of 15 software engineers to develop an online self-service tool that enables customers to manage and maintain up to five accounts in a single app. The app increased customer satisfaction by 80%
- Delivered 20+ successful projects with budgets of between \$400K to \$800K for some of Google's biggest clients, including Airbnb, Tesla, and Netflix
- Managed QA and Engineering team of 30 to 40 resources, which included analysts, developers, and managers

Senior Scrum Master - Avalanche Technologies/ Location

2014 to 2015

- Spearheaded productivity improvement by 50% through tracking, mentoring, and resolving impediments to team metrics
- Organized and facilitated the optimization of backlogs and scrum ceremonies for 10+ teams
- Coached 250+ team members and stakeholders in preparation for goal attainment, events, and scrum ceremonies
- Administered scrum processes, such as sprint reviews, sprint planning, and daily scrums, to outdated projects to increase work efficiency
- Founded and led the company's first diversity-focused employee resource group within three months of joining the company. Employee satisfaction increased from 40% to 80% a year after its development

Project Experience

- Designed, optimized, and executed a digital marketing campaign for various software development websites, leading to a 20% increase in ROI
- Organized monthly meetings for city council executives to raise funds for promising Computer Science students, paying off tuition fees of \$400K annually
- Co-founded a nationwide Diversity Recruitment Strategy (DRS) for three separate stakeholders

Education

2010 to 2014

Bachelor of Science in Computer Science - California State University

- GPA: 3.8/4.0
- Relevant coursework: CS50's Understanding Technology (Harvard, 2019), Advanced Insight in Computer Science (Harvard, 2018), Advanced Introduction to Artificial Intelligence with Python (Penn, 2016)

DEPARTMENT - SCHOOL

May 2009

- GPA: LIST
- AWARD
- AWARD

Skills

Expertise

- Advanced understanding of software development processes and procedures
- Ability to set clear-cut performance standards and hold team members accountable for less-than-optimal performance
- Knowledgeable in coding and programming languages such as Python, Java, JavaScript, PHP, and SQL
- Solid interpersonal skills

Licenses & Accreditations

Licenses Licenses & Accreditations

- SAFe Scrum Master (SSM) 2018
- Certified Scrum Professional (CSP) 2015
- Professional Scrum Master (PSM III) 2015
- Certified Scrum Developer (CSD) 2014