

NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

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Experience

Software Developer Intern - Company / Location

MONTH YEAR - Present

- Job Description: Served a team of software developers in improving a software system for medical identification, using python and Neo4j to create visual representations of data and present issues.
- Outcomes: Reduced frequency of bugs by 34%, created over 400 visual data representations, and improved efficiency by 20%.
- Additional Competencies: Managed the team of interns and mentored new participants in the internship program.
- Others: Used Jira to manage tasks assigned to the internship team, maintained monitoring tools, debugged and modified code, and contributed to feature improvements.

IT HelpDesk Manager - Company / Location

MONTH YEAR – MONTH YEAR

- Job Description: Served as a technician and manager for the IT HelpDesk at my college, aiding teachers and students in troubleshooting software and devices.
- Outcomes: Increased HelpDesk traffic by 45%, managed a team of 12 employees, and reduced inefficiencies by 25%.
- Additional Competencies: Gained experience in Windows and OSX, learned Google Suite and Microsoft Office.
- Others: Planned and coordinated three major recruiting events and five outreach events for the community, including workshops and fundraisers.

Project Experience

- Hack Day Competition: Collaborated with three other students in a two-week hack day project focusing on security issues in subscription-based apps.
- Software Engineering BootCamp: Participated in a month-long software engineering boot camp with a local non-profit organization. I learned new programming languages and mentored other students.
- Software Design Consulting: Provided my university with software design and improvement consulting services and assisted other students in software development projects.

Education

Bachelor of Science in Computer Engineering - Johns Hopkins

MONTH YEAR

- GPA: 4.0
- AWARD
- AWARD

Bachelor of Science in Computer Science - SCHOOL

May 2009

- GPA: 3.78
- wrote a thesis on ethical hacking

Master of Science in Computer Engineering - SCHOOL

May 2009

- GPA: LIST
- computer engineers focusing on ethical hacking.

Skills

Expertise

- Initiative and Leadership
- Identifying and Repairing Bugs and Coding Errors
- Efficiency and Improvement
- Collaboration and Team-Building
- Technical Skills (hardware and software) & Programming Languages

Licenses & Accreditations

Licenses Licenses & Accreditations

- Certified Ethical Hacker
- Offensive Security Certified Professional (OSCP)
- SECO Ethical Hacking Practitioner