

NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

Proin gravida nibh vel velit auctor aliquet. Proin gravida nibh vel velit auctor aliquet. Aenean sollicitudin, lorem quis bibendum auctor, nisi elit consequat ipsum, nec sagittis sem nibh id elit. Duis sed odio sit amet nibh ipsum.

Experience

Certified Nursing Assistant - ABC Hospital / Location

Apr. 2022–Present

- Provided, on average, ten patients per shift with the necessary care and helped them in their daily living activities
- Monitored vital signs of the patients and reported them to the healthcare team
- Helped patients with getting in and out of their wheelchairs
- Observed the stability of patients' health after surgeries and reported any change in their behavior
- Cleaned, tidied, and sanitized patients' rooms and beds

Customer Service Representative - A2A Online Healthcare / Location

Aug. 2021–Mar. 2022

- Answered over 20 client calls per hour and provided information on how to use certain platform features
- Provided detailed instructions to solve connection issues for patients during online calls with doctors
- Recorded frequent clients complaints and questions to report them to the team lead
- Collaborated with other departments to turn the reports of clients' feedback into actionable plans for improvement
- Updated clients' information in the database

Project Experience

- Lorem quis bibendum auctor, nisi elit consequat ipsum
- Lorem quis bibendum auctor, nisi elit consequat ipsum
- Lorem quis bibendum auctor, nisi elit consequat ipsum

Education

High School Diploma - Geneva High School

2014–2018

DEPARTMENT - SCHOOL

May 2009

- GPA: LIST
- AWARD
- AWARD

Skills

Expertise

- Vital Signs Monitoring
- ADLs
- Knowledge of Medical Terminology
- Electronic Medical Records
- Communication

Licenses & Accreditations

Licenses Licenses & Accreditations

- Certified State Tested Nursing Assistant, Ohio State Board of Nursing. 2022
- CPR and First Aid, CPR First Aid Training of Ohio, 2021