

NAME

TITLE

000-000-0000 / EMAIL / CITY, STATE, ZIP

Profile

Technical product owner with over four years of experience developing and delivering software products, collaborating with cross-functional teams, and managing product backlogs. Seeking to utilize my expertise and knowledge to drive success for your company while advancing my career.

Experience

Technical Product Owner - ABC Tech / San Francisco, CA

June 2018 - January 2023

- Collaborated daily with cross-functional teams and management to create best practices, leading to significant change for over 100,000 customers.
- Coached highly skilled technical product teams in best practices and applications.
- Spearheaded process improvements for messaging, communication, and customer outreach delivery for over 100,000 clients.
- Implemented quantitative analysis techniques to improve the user experience, contributing to a 50% rise in customer satisfaction.
- Spearheaded continuous improvement of technical solutions, resulting in a measured 25% increase in yearly employee output.

Intern (Tech Product Owner) - Mor-Domes Tech Inc / Chicago, IL

May 2016 - August 2016

- Learned 12+ job functions within the managed care industry, increasing personal productivity by 25%.
- Communicated with upper management and staff five days a week, providing project status updates and results.
- Attended sight training development presentations to enhance professional competencies.
- Conducted research in 30+ legal and regulatory topics within functional areas and industries.
- Attended and collaborated in Agile sprint planning sessions with the team, resulting in a 7% decrease in company sick leave requests.

Project Experience

- Led a project to increase communication between teams and management, ensuring projects got done quicker and reducing confusion in communication between groups.
- In charge of a project to teach new hires how to use in-house programs and software.
- Led a team that developed a system to improve the messaging, communication, and customer outreach systems at the company.

Education

Bachelor in Computer Science - University of North Carolina

MONTH YEAR

- GPA: LIST
- AWARD
- AWARD

DEPARTMENT - SCHOOL

MONTH YEAR

- GPA: LIST
- AWARD
- AWARD

Skills

Expertise

- Documentation creation
- Analysis
- Management
- Detail-oriented
- Judgment

Licenses & Accreditations

Licenses & Accreditations

- Certified ScrumMaster
- Professional Scrum Product Owner
- PMI Agile Certified Practitioner